



QWEST OPERATOR SERVICES

Hospital/Medical Center

Qwest is recognized in the industry for having a unique organization dedicated to operator services.

Few hospitals offer 1+ direct dialing from a patient's room. Hospital patients are primarily dependant on the hospital's operator service provider to meet their communication needs.

Although telecommunications is not the greatest portion of a hospital's revenue, the need is real and Operator Services should be viewed as a profit center. Qwest offers multiple rate plans and pays a competitive commission for every completed billable call. Qwest provides the strength of Qwest branding and name recognition.

Qwest Operator Services allows patients to make calls within the United States and most International countries. The calls are billed based on the payment method selected by the end user - the originating line does not incur a charge at any time. Examples include calling card, collect, credit card and third party.

Hospital properties can connect to the Qwest Operator Services platform via dedicated access, subscription or through programming of their onsite private branch exchange (PBX). Patients access the Qwest Operator Services platform by simply following the dialing instructions in their room.

By affiliating with all sales channels within Qwest, Operator Services provides the health care industry the ability do business with one company for all their communications needs.

Qwest[®] Domestic Operator Services is available throughout the United States and in Puerto Rico and U.S. Virgin Islands, and terminates either within the U.S. or internationally.