

Managed Long Distance

When you need to keep an eye on your long-distance calls, Managed Long Distance can do it for you. You'll have a simple spending limit of \$20.00 per month. Once your limit is reached, you won't be able to call again until the first of the next month. And, if you want to make sure that only certain people in your household can make long-distance calls, you can choose an optional Long Distance Privilege Code when you set up your service.

Here's how it works:

Each time you make a long-distance call directly from your home, you'll hear how many minutes you have available for that call. As you get close to your limit, you'll hear when you have 5 minutes left and then 1 minute left during the call.

When your time is used up, your current call will be cut off, and you won't be able to make any more long-distance calls until the first day of the next month, when a new \$20.00 spending limit will start. You'll still be able to make other long-distance calls by calling collect, using a prepaid calling card or using one of the 1-800 calling services.

How many minutes do I get for \$20.00 each month?

That varies depending on where you're calling, and which company you choose as your long-distance carrier. Please check with your carrier for specific Managed Long Distance rates or details on specific calls. Calls are limited to the United States, Canada and Mexico, and there are different rates for each country.

What will my bills look like?

You're only charged for the calls you make, up to a \$20.00 limit per calendar month. If you sign up for Managed Long Distance in the middle of a month, a full \$20.00 is available until the first day of the next month. Your first bill could include up to \$20.00 for a partial month, plus up to \$20.00 for your first complete month.

Since billing cycles may not be the same as calendar months, some bills may be slightly more or less than \$20.00, depending on when the billing date falls each month. Unused monthly limits don't carry over to the next month.

more ►

1 866-450-6152 for customer assistance
centurylink.com/welcome



Lock out unauthorized callers with a Privilege Code

If you're sharing your household with teenagers or roommates, you may want to use the Long Distance Privilege Code (LDPC) option. Only the person with the code will be able to make long-distance calls. If you'd like to use a code, you'll need to follow the steps below to set one up.

The first time you make a long-distance call

- Pick up the phone and dial the number you want to call, just as you normally would (1 + phone number for long-distance calls in the United States and Canada or 011-52 + number for calls to Mexico).
- Before the call is connected, you'll hear a welcome message about your service and the Long Distance Privilege Code.
- You'll have three choices:

Press 1 to skip the message and listen to it another time.

If you skip the welcome message this time, you'll keep hearing it every time you make a long-distance call until you tell the service whether you want to use a Privilege Code or not.

Press 2 to set up a Long Distance Privilege Code.

Follow the prompts to enter a 4-digit Privilege Code number that's easy for you to remember, but hard for others to guess. Do not use the last 4 digits of your telephone number.

Press 3 to tell the service you won't be using a Privilege Code.

If you decide to use a code later, you can always set one up. Just call the Update Center and follow the prompts.

Using the CenturyLink Update Center to set up a Privilege Code, check your balance or make changes to your service

- Call *78 from home or 1 888-(your area code)-8052.*
- If it's the first time you've used the Update Center, you'll be asked to set up a security code. This is not your Privilege Code — it's the code you need to access the Update Center. If you're asked for a temporary security code, use 1234.
- Listen to the menu and choose **Managed Long Distance**.
- Choose one of these options and follow the prompts:
 - Press 1 to turn your Privilege Code OFF or ON
 - Press 2 to change or establish your Privilege Code
 - Press 3 to check your balance
- If you need help, please call 1 866-450-6152.

* In Minnesota area codes 763 and 952, call 1 888-612-8052 to reach the Update Center. In Iowa area code 641, call 1 888-515-8052. In Arizona area code 928, call 1 888-520-8052. In Oregon area code 971, call 1 888-503-8052. In Oregon area code 458, call 1 888-541-8052.

Managed Long Distance is available in most areas to customers whose accounts are in good standing. Calls are timed, carried and billed at rates determined by the long-distance carrier selected. Technical limitations may permit normally limited calls or calls in excess of spending limit. Customer is responsible for all long-distance charges, even in excess of spending limits.