

# ValueChoice®

Thank you for ordering ValueChoice®, the package that combines your phone line with key calling features for one low monthly price. Please take a moment to look over this Instruction Guide and get to know your ValueChoice features. There's a Quick Reference chart on the last page to keep handy near your phone. You can find more instructions in your White Pages directory or online at [centurylink.com](http://centurylink.com).

And remember, with a CenturyLink home phone package, you're also eligible for even more value, with discounts on other CenturyLink services! Call us to see what offers are currently available.

## Three-Way Calling

Talk to two other people at the same time. Coordinate family plans or just get caught up with friends.

### To connect a second party to your current call:

- Press FLASH to put the first person on hold.
- At the normal dial tone, call the second person.
- Press FLASH again to connect all three of you.
- If there's no answer, press FLASH twice to cancel and keep talking to the first person.
- To hang up the second call, FLASH again. The original call ends when the first person hangs up.

## Call Forwarding

Don't miss calls when you go out — get them to follow you to your wireless phone or any other local or long distance number.

- Press **\*72**. At the normal dial tone, dial the number you want your calls forwarded to.
- When the phone is answered, hang up.
- If the phone is busy, or no one answers, repeat the first two steps. You'll hear two quick tones.
- Call Forwarding is then activated. A short ring on your phone each time a call is forwarded reminds you Call Forwarding is on.
- To cancel, press **\*73**.

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**1 866-450-6152** for customer assistance  
[centurylink.com/welcome](http://centurylink.com/welcome)



## Call Waiting

Don't miss important calls while you're on the phone. Call Waiting lets you switch to the second call without losing the first one.

- When you're on a call, and someone else is trying to reach you, you'll hear a special Call Waiting tone, and (depending on your service) you'll see the second caller's name on your Caller ID display.
- If you want to answer the second call, FLASH to answer. Press FLASH again to switch back.

### **To temporarily turn off Call Waiting so the call you're about to make doesn't get interrupted:**

- Press **\*70** and listen for three brief tones, then a normal dial tone.
- Dial the number you wish to call. Call Waiting will be restored automatically when you hang up.

### **To temporarily turn off Call Waiting with a call in progress:**

- Simply press FLASH to put your call on hold, listen for a normal dial tone, then press **\*70**.
- Press FLASH again and resume your call without further interruption.

### **To temporarily turn off Call Waiting to keep your dial-up modem connection from being disrupted:**

- Store **\*70** as part of your dial-up number, so that Call Waiting turns off automatically when you go online. Call Waiting will be restored automatically when you log off.

## Caller ID

Know who's calling before you pick up the phone. Return important calls when you have time, or simply ignore calls you don't want.

- When someone calls, the display shows the caller's name and number after the first complete ring.
- The name, number, date and time of most calls are automatically stored, even if you don't answer.
- UNKNOWN, UNAVAILABLE or OUT OF AREA indicate the call is from an area where Caller ID is not available.
- PRIVATE or ANONYMOUS means that caller has chosen to block his/her line. You can reject these calls with Anonymous Call Rejection, included with Caller ID at no additional charge.

### **Turn on Anonymous Call Rejection to automatically reject calls from people who block their numbers:**

- To turn on Anonymous Call Rejection, press **\*77**, then hang up. Your phone won't even ring if someone calls from a blocked line.
- Blocked callers hear a recording that tells them that you do not accept anonymous calls, and that they can get through on a per-call basis by dialing **\*82** before placing the call.
- To turn off Anonymous Call Rejection, press **\*87**.

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# ► more about ValueChoice®

## Quick Reference

Your ValueChoice calling features are easy to use with these simple commands and your touch-tone phone. If you have a rotary phone, dial ①① instead of [\*].

	<b>Activate</b>	<b>Deactivate</b>
Anonymous Call Rejection	*77	*87
Call Forwarding	*72	*73
Call Waiting	FLASH	*70
Three Way Calling	FLASH	--

## Get even more value out of your service

Ask us how you could save on your communications and entertainment services. As a Value Choice package customer, you're entitled to discounts when you bundle qualifying CenturyLink service, such as long distance, High-Speed Internet, DIRECTV®, and Verizon Wireless. Call 1 866-450-6152 for more information or visit [centurylink.com](http://centurylink.com).

Offer valid for residential customers only. Prices and package components subject to change. Price does not include other charges such as CALC, zone increment, EAS, taxes or regulatory surcharges. Line and optional jack installation charges will apply if not a current CenturyLink home phone customer. Caller ID service requires compatible display equipment. The display unit shows the listed name and number of the phone line your caller is using. Not all numbers and/or names will be displayed or logged. Other limitations and restrictions apply. Some services not available in all areas. Ask your CenturyLink Service Representative for details. Three-Way Calling is available on a pay per use basis (if applicable) without the purchase of a Line Feature Package.

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